



## **Dear applicant**

Thank you for expressing interest in our phlebotomy position.

## **About us**

King's Phlebotomists is an umbilical cord blood collection service provider based in London. We came into existence as a result of our accumulated experience in the field over the years, and how we thought the service quality could be improved and still offer affordable prices. Through direct communicating with experienced health care professionals in the field of cord blood collection, we have cultivated ideas for improvement of the blood collection with the intention of reducing risks posed by the procedure to the health and safety of the mother and her baby. We are a rapidly growing group of highly experienced phlebotomists specialising in umbilical cord blood procurement. Our business ethos is to establish and uphold an unblemished reputation. We aim to achieve this by orientating and customising our services around our clients and making stem cell collection a stress free experience for every mother.

## **Mission Statement**

King's Phlebotomists was born out of the need for higher quality service at an affordable price. Our aim is to establish ourselves as a reputable and reliable umbilical cord blood collection service through our client orientated business philosophy.

We fully appreciate the sensitivity of the working environment in which our phlebotomists operate, therefore we are constantly aware that our actions with the clients not only reflects on us, but it also reflects on the Stem Cell Bank we procure for, thus we take our responsibilities very seriously and we always strive for our service quality to be second to none.

## **Core values**

Client satisfaction is our main priority. We will not compromise on quality and will continue throughout the business life to provide excellent service to the client.

## **Our Health Care Professionals**

Phlebotomists have responsibility to take blood without harming the patient or disturbing the nursing care patients are receiving at the time. They also need to ensure the blood is taken correctly, as if specimens are harmed during collection, test results may be unobtainable or worthless. To avoid adverse events, our staff are trained and examined in these areas:

The importance of professional standards and codes of practice

The different methods of blood collection

The aspects of blood taking and the requirements for different sample tubes and labelling protocols

Anatomical and physiological considerations in choosing appropriate sites for venepuncture

The health and safety aspects of phlebotomy

## About the position

We are an Umbilical Cord Blood Collection company and have Phlebotomists nation wide. When a mother to-be decides to have her new born's umbilical cord blood stored, she will book our services. We will assign one of our Phlebotomists to the client based on whose nearest to the hospital where the client will deliver.

When the client enters labour they will contact us to send out the Phlebotomist. The Phlebotomist will come to the maternity ward and collect the Kit from the client, which will contain all the equipment needed for the procedure.

The Phlebotomist will then draw blood from the client's arm into a small tube. The phlebotomist then waits in the waiting are or cafe until the delivery occurs. When the baby has been safely delivered and the placenta is out, the midwife will bring the placenta to the phlebotomist who will use a BioBag to collect as much blood as possible from the Cord and the veins on the placenta.

This procedure normally takes 10-20 minutes. When finished the phlebotomist will seal and pack the samples and hand it back to the client who will call the curriers and arrange the collection. The phlebotomist does not carry any equipment with them nor take anything with them from the hospital.

We provide exceptionally high quality of customer service and expertise to our clients who choose us to collect their baby's stem cells. Thus we expect our phlebotomists to reflect our promise to our clients. We guarantee that our clients will be provided with qualified staff trained with client care. Our staff will be friendly and inconspicuous regardless of how long the delivery might take.

## Pay

You will receive £20 for every collection. You will also receive £8.50 - £15.00 (depending on experience) an hour for the time you are waiting at the hospital or place of delivery.

## Requirements

Below is a list of required details and documents we require from you. We would be grateful if you could send the following details to us by post or email: [info@kingsphlebotomists.co.uk](mailto:info@kingsphlebotomists.co.uk)

- Current CV
- Description of Phlebotomy related experience
- A copy of CBR check-with the last 3 years
- Copy of Immunisation History report
- Copy of Phlebotomy Certificate
- Full Address
- Date of Birth
- NI Number
- UK Work permit
- Two passport sized photos
- Two employment references
- Flexibility
- 24 Hour contact mobile number
- Days and hours available for work
- Towns based in and which towns willing to travel to
- Maximum miles willing to travel

Please be aware that the more distance you are willing to travel the more clients you will be given.  
We do reimburse 20p per mile for jobs above 25 miles from your home.

We look forward to receiving your completed application with the documents.

Kind Regards  
Sabir Noory  
Managing Director  
King's Phlebotomists